

Privacy Policy

By continuing to use this site you agree to us providing to you the information you have requested above and confirm that you have read and agree to the use of your information as set out in our Privacy Policy below.

Privacy Policy

Beamond Rentals is a limited company and is registered in England and Wales with registered number 8065503.

Beamond Rentals is committed to ensuring that your privacy is protected. This privacy policy explains how we use the information we collect about you, how you can instruct us if you prefer to limit the use of that information and procedures that we have in place to safeguard your privacy.

The information we collect and how we use it

When you contact us, request publications or register interest we need to know your name, postal address, E-mail address, telephone number.

We gather this information to allow us to process your registration, any orders you may make and any offers you make for a property. The relevant information is then used by us, our agents and sub-contractors to provide any services requested by you and to communicate with you on any matter relating to the provision of the service in general.

Your personal information may be used by us and other business carefully selected by us to contact you in writing, by telephone or by E-mail to offer you content, advertisements, products and services that we believe may be of interest to you. You can opt out of receiving any contact for marketing purposes any time by sending an E-mail to info@beamondrentals.com

We may also provide your information to carefully selected third parties whose products or services we believe may be of interest to you. If you do not wish us to disclose your information in this way, please send an E-mail to info@beamondrentals.com

How we protect your information

The internet is not a secure medium. We use the most up to date technologies to protect the information you give us. We also keep your information confidential. The internal procedures of Beamond Rentals cover the storage, access and disclosure of your information.

Sale of business

If this business is sold or integrated with another business your details may be disclosed to our advisers and any prospective purchasers and their advisers and will be passed on to the new owners of the business.

Updating your details

If any of the information that you have provided to Beamond Rentals changes, for example if you change your E-mail address, name or contact details or if you wish to cancel your registration, please let us know the correct details by sending an E-mail to info@beamondrentals.com or by sending a letter to Beamond Rentals, Mablethorpe Business Centre, Enterprise Road, Mablethorpe, Lincs. LN12 2RQ

Your consent

By submitting your information, you consent to the use of that information as set out in this policy. If we change our privacy policy we will post the changes on this page and may place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. We will also E-mail you should we make any changes so that you may consent to our use of your information in that way. Continued use of the service will signify that you agree to any such changes.

Owing to the global nature of the Internet infrastructure, the information you provide may be transferred in transit to countries outside the European Economic Area that do not have similar protections in place regarding your data and its use as set out in this policy. However, we have taken the steps outlined above to try to improve the security of your information. By submitting your information, you consent to these transfers.

Access to your records

You have a right to be told what personal information we hold about you. If you wish to see a copy of the information we hold about you please write to Beamond Rentals, Mablethorpe Business Centre, Enterprise Road, Mablethorpe, Lincs. LN12 2RQ

How to contact Beamond Rentals

We welcome your views about our website and our privacy policy. If you would like to contact us with any queries or comments, please send an E-mail to info@beamondrentals.com

Complaints Procedure

Providing an excellent customer service is important to Beamond Rentals and in the vast majority of cases this is exactly what you will receive. However, just occasionally, something goes wrong and a customer, unfortunately, has cause to complain. If this happens, we will always acknowledge receipt of your complaint within 5 working days and do everything we can to speedily resolve the problem.

This can usually be best achieved by contacting the person you originally dealt with. That person will expect to hear from you if you are unhappy and will aim to resolve your complaint on the same day. While we would like to hear from you by telephone, should you decide to write to us, we will call you with the same objective in mind. If an immediate solution cannot be achieved because further investigation is necessary, we will let you know straight away.

Should our investigation take longer than anticipated, which will only happen if the circumstances are particularly complex, we will explain why and we will make sure you are provided with regular updates. We will not normally allow any complaint to be unresolved for more than 4 weeks, as we will always agree a course of action with you within this time.

Alternatively, you can contact our office:

Email: info@beamondrentals.com

Post: Beamond Rentals, Mablethorpe Business Centre, Enterprise Road,
Mablethorpe, Lincs. LN12 2RQ

If, at the end of this process, you still remain dissatisfied with the outcome, you have the right to take your complaint to the relevant Ombudsman Service. They will consider your complaint totally impartially and we are bound by their decision. We do hope, however, that your complaint will have been resolved much earlier and you will not find it necessary to take this action.

Redress Scheme

Beamond Rentals are a member of the Deposit Protection Service (DPS) Client Money Protection Scheme and the Property Redress Scheme.

